**Instructions we can use to find and resolve the problems in our computer.**

* Write down our steps: Once we start troubleshooting, we may want to write down each step we take. This way, we'll be able to remember exactly what we've done and can avoid repeating the same mistakes. If we end up we ask other people for help, it will be much easier if they know exactly what w have tried already.
* We take notes about error messages: If our computer gives us an error message, be sure to write down as much information as possible. We may be able to use this information later to find out if other people are having the same error.
* Always check the cables: If we're having trouble with a specific piece of computer hardware, such as your monitor or keyboard, an easy first step is to check all related cables to make sure they're properly connected.
* Restart the computer: When all else fails, restarting the computer is a good thing to try. This can solve a lot of basic issues we may experience with our computer.

**After finding the problem we need to eliminate them.**

If we're having an issue with our computer, we may be able to find out what's wrong using **the** **process of elimination**. This means we'll make a list of things that could be causing the problem and then test them out one by one to eliminate them. Once we've identified the source of our computer issue, it will be easier to find a solution.